



The Commission on Peace Officer Standards and Training is pleased to announce:

A Public Safety Dispatcher Instructor Development Course Offering

POST would like to invite your agency to participate in a specialized training course designed to help meet the expressed training needs of Public Safety Dispatchers. This course will combine a fully-certified Instructor Development Institute (IDI) basic-level course with the creation of stand-alone instructional modules which can be used for regional or agency-specific in-service training of public safety communications personnel. Program participants will also satisfy the prevailing POST Academy Instructor Certification Course (AICC) requirement for persons teaching in the POST Regular Basic Course. All attendees will have an opportunity to select from one of six pre-designated subject-specific course development teams, each led by a POST master-level instructor possessing either current or long-term public safety dispatch experience. This 52-hour program will be presented in two distinct parts with a four week intercession period.

Part 1

Location: Costa Mesa Hilton Hotel
3050 Bristol Street, Costa Mesa, CA, 92626
Dates: **October 10-14, 2011**
Monday – Thursday: 8:00 a.m. to 5:00 p.m.
Friday: 8:00 a.m. to Noon

Part 2

Location: Costa Mesa Hilton Hotel
3050 Bristol Street, Costa Mesa, CA, 92626
Dates: **November 9-10, 2011**
Wednesday - Thursday
8:00 a.m. to 5:00 p.m. each day

Training Development Topics

Team 1: The Public Safety Dispatcher's Role in Officer Safety
Team 2: Handling "In-Progress" Calls and Active Shooter Incidents (Classroom-Based)
Team 3: Team Building Concepts for Public Safety Communications Personnel
Team 4: Best Practices in Public Safety Communications
Team 5: Planning for the Future of Public Safety Communications
Team 6: Risk Management Concepts for Public Safety Communications Personnel
NEW! Handling the Rising Tide of Suicide

There is no cost for this course. Travel and per diem reimbursement will be available either by the regular Training Reimbursement Request (TRR) process under POST Plan IV, or directly to attendees via the Letter of Agreement (LOA) process. Attendance is strictly limited to 30 dispatchers. As a result, the number of seats available to individual agencies may necessarily be limited. All attendees must submit an enrollment application (copy attached) which minimally includes their first, second, and third choices of training development topics. An effort will be made to match enrollees with their declared preferences. A student waiting list will be established, if necessary. Information concerning travel, lodging options, and other issues will be forwarded to individual attendees via e-mail upon enrollment confirmation.

PLEASE NOTE: Attendees must attend both parts of the course, complete all work assignments associated with their assigned course topic, and individually demonstrate their ability to facilitate the instructional process in order to satisfy the requirements of this program and prevailing IDI competency expectations. Some individual work outside of traditional classroom hours should be expected.

ADDITIONAL INFORMATION: Questions regarding this program should be directed to POST Senior Consultant Lou Madeira at (916) 214-7615 or via e-mail (preferred) at lou.madeira@post.ca.gov.